

## ABOUT US:

Smartrend Manufacturing Group (SMG), Inc., established in 2004, is a leading supplier of customer-specific engineered parts and assemblies for transportation industries and general industrial applications. In 2018, First Light Safety Products (FLSP) was created as a tradename under SMG, to pioneer self-contained illuminated safety products for the pupil transportation industry. In the years since FLSP has emerged as the market leader for Illuminated School Bus Signs and Fully Illuminated Stop Arms and pursued exclusivity over its products and technologies through considerable investment in proprietary know-how and patent protection.

## SUMMARY:

The **Quality Manager** is responsible for the development, implementation, and strict adherence to a quality program. He or she develops and/or reviews standards, policies, and procedures for all functions and departments involved with or related to the production of all products. The position reports directly to the President, is a member of the executive leadership team, and works closely with Manufacturing, Engineering, Purchasing, and Customer Service. The **Quality Manager** is a builder who thrives on establishing processes to guide the quality activities of the Company, while promoting a culture of quality and continuous improvement from the ground up.

## DETAILED DUTIES AND RESPONSIBILITIES:

- Bring together the quality activities of all manufacturing segments for overall planning and priorities in line with the objectives of the Company
- Review and resolve quality control problems/concerns with the quality team and others including vendors, customers, quality control personnel, and any personnel related to production
- Lead team to improve quality control and quality assurance procedures including documentation, reporting, and performance metrics
- Coordinate and lead audits with various OEM customers
- Develop and fortify existing quality inspection requirements based on specific part standards, as defined by internal engineering and customer criteria
- Ensure collaboration between quality team and other departments throughout the organization
- Enhance and manage internal/external corrective and preventive action processes
- Working with internal teams to enact vendor quality improvement initiatives
- Coordinates and assists with vendor inspections and product inspections, as necessary
- Coordinate between quality teams in Canada and Overseas

## KNOWLEDGE, SKILLS, AND ABILITIES:

- Minimum 5 years experience in a Quality leadership role in a Manufacturing setting
- Excellent written and verbal communication skills
- Exceptional organizational and leadership skills
- In-depth understanding of quality procedures
- Excellent knowledge of Microsoft tools and quality related software

## EDUCATION AND EXPERIENCE REQUIREMENTS:

- BA or BS in appropriate discipline
- Experience with QA measuring and testing equipment
- Strong knowledge of quality systems, processes, standards, etc.

Share with us your talent, drive, and entrepreneurial spirit and we will provide a creative and supportive environment, where valuable contributions are rewarded and celebrated with professional growth, job satisfaction, and an attractive total compensation program as follows:

- Starting salary of \$90,000 to \$110,000, depending on experience
  - Annual bonus of 15% based on performance metrics
- Group Insurance Plan with Health Spending Account
- Paid Vacation
  - Includes company paid shutdown from Christmas to New Year
- Opportunity for product development bonus based on achieving defined milestones

*We would like to thank all applicants who apply, however, only those selected for an interview will be contacted.*