



6 - 1249 Clarence Ave. Winnipeg, MB R3T 1T4 Canada

Smartrend Manufacturing Group
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First Light Safety Products
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FIELD SERVICE TECHNICIAN

WHO WE ARE

As one of Manitoba's fastest growing companies, Smartrend Manufacturing Group (SMG), Inc. through our various divisions, is increasing safety in the school bus industry and reducing emissions in the electric vehicle charge systems arena. We work on exciting, patented, innovative technology that impacts our environment. What has remained constant throughout this compelling history of growth is our dedication to our customers, our team members, and to the values on which we built SMG:

- **People** – our team is what makes us special
- **Passion** – from our hearts and minds, demonstrated through our actions
- **Priority** – we put the customer first, everyday, in everything we do
- **Partnership** – with each other, our customers, and our suppliers

We offer a competitive benefits package in an environment that is supportive, respectful, and fun! Join an innovative, growing, and diverse organization where your voice matters.

THE POSITION

Mechanically inclined, the **Field Service Technician** travels to our customers throughout Canada and the USA to install and troubleshoot our patented life saving technology. You enjoy travelling and thinking on your feet to ensure our customers' needs are addressed. You are outgoing, dedicated, and are customer focused. You will be undertaking customer support tasks, completing on-site installations, repairs, and maintenance, and ensuring proper task management so that all is performed in a timely and effective manner.

HOW YOU WILL BE MAKING AN IMPACT

- ✓ Perform on site installations of our illuminated school bus sign and fully illuminated stop arm.
- ✓ Conduct basic troubleshooting of installed equipment and provide detailed service reports and recommendations on repairs and upgrades.
- ✓ Perform warranty repairs at the Winnipeg facility.

WHAT SKILLS AND EXPERIENCE YOU REQUIRE

- ✓ Knowledge and experience with electronic component identification and IPC610 standards.
- ✓ Willingness to travel up to 6 months a year, primarily to the USA.
- ✓ Possess mechanical and technical acumen.
- ✓ Proficient use of power and hand tools and electrical diagnostic equipment.
- ✓ Good computer and report writing skills.
- ✓ Ability to work unsupervised in a fast-paced environment.
- ✓ Good manual dexterity.
- ✓ Electronics assembly background is an asset.
- ✓ Work well under pressure and under tight timelines.

People



Passion



Priority



Partnership



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- ✓ Experience with fabrication using basic hand tools, power tools, and machinery.
- ✓ Knowledge of production documentation and mechanical and electrical assemblies.
- ✓ An energetic, diligent work ethic and able to work with little supervision.

THE BENEFITS OF BEING PART OF OUR TEAM

Share with us your passion and drive towards your career objectives, and we will provide an environment where your valuable contributions are rewarded and celebrated with professional growth and job satisfaction. We offer an attractive benefits package for our team members including:

- ✓ Competitive compensation package
- ✓ Group insurance plan with health spending account
- ✓ Paid Vacation
- ✓ Company paid shutdown from Christmas to New Years
- ✓ Matching RRSP program

We would like to thank all applicants who apply, however, only those selected for an interview will be contacted.