



6 - 1249 Clarence Ave. Winnipeg, MB R3T 1T4 Canada  
Smartrend Manufacturing Group | First Light Safety Products  
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## QUALITY MANAGER

### WHO WE ARE

As one of Manitoba's fastest growing companies, Smartrend Manufacturing Group (SMG), Inc. through our various divisions, is increasing safety in the school bus industry and reducing emissions in the electric vehicle charge systems arena. We work on exciting, patented, innovative technology that impacts our environment. What has remained constant throughout this compelling history of growth is our dedication to our customers, our team members, and to the values on which we built SMG:

- **People** – our team is what makes us special
- **Passion** – from our hearts and minds, demonstrated through our actions
- **Priority** – we put the customer first, everyday, in everything we do
- **Partnership** – with each other, our customers, and our suppliers

We offer a competitive benefits package in an environment that is supportive, respectful, and fun! Join an innovative, growing, and diverse organization where your voice matters.

### THE POSITION

Quality is at the root of everything we do at SMG. The **Quality Manager** is a dynamic strategic thinker and a do-er, developing and improving policies, procedures, and processes for the company. The successful candidate thrives in a fast-paced environment where they may be faced with multiple competing priorities. Customer facing, the Quality Manager has excellent customer service, communication, and interpersonal skills. With a mechanical background, this individual is a builder who gets satisfaction from establishing processes to guide the quality activities of the company, while promoting a culture of quality and continuous improvement from the ground up.

### HOW YOU WILL BE MAKING AN IMPACT

- ✓ Bring together the quality activities of all manufacturing segments for overall planning and priorities in line with the objectives of the company.
- ✓ Review and resolve quality control problems/concerns with the quality team and others including vendors, customers, quality control personnel, and any personnel related to production.
- ✓ Lead team to improve quality control and quality assurance procedures including documentation, reporting, and performance metrics.
- ✓ Coordinate and lead audits with various OEM customers.
- ✓ Develop and fortify existing quality inspection requirements based on specific part standards, as defined by internal engineering and customer criteria.
- ✓ Ensure collaboration between quality team and other departments throughout the organization.
- ✓ Enhance and manage internal/external corrective and preventive action processes.
- ✓ Working with internal teams to enact vendor quality improvement initiatives.
- ✓ Coordinates and assists with vendor inspections and product inspections, as necessary.
- ✓ Coordinate between quality teams in Canada and Overseas.

People



Passion



Priority



Partnership



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## WHAT SKILLS AND EXPERIENCE YOU REQUIRE

- ✓ Minimum 5 years experience in a Quality leadership role in a Manufacturing setting.
- ✓ Excellent written and verbal communication skills.
- ✓ Exceptional organizational and leadership skills.
- ✓ In-depth understanding of quality procedures.
- ✓ Excellent knowledge of Microsoft tools and quality related software.
- ✓ Able to travel within Canada, the USA, and internationally, as required.

## THE BENEFITS OF BEING PART OF OUR TEAM

Share with us your passion and drive towards your career objectives, and we will provide an environment where your valuable contributions are rewarded and celebrated with professional growth and job satisfaction. We offer an attractive benefits package for our team members including:

- ✓ Starting salary of \$90,000 to \$110,000, depending on experience
  - Annual bonus of 15% based on performance metrics
- ✓ Group insurance plan with health spending account
- ✓ Paid Vacation
- ✓ Company paid shutdown from Christmas to New Years
- ✓ Matching RRSP program

*We would like to thank all applicants who apply, however, only those selected for an interview will be contacted.*